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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic in my neighborhood because my AT&T service never worked properly. They hooked it up, sent me four or five different modems, tried all kinds of connections and then, finally, admitted they could not get me speeds about 2-3MBPS.

In a final insult, despite admitting they could not deliver on their promise, they short rated me and dinged me for \$105. I told them that they were crazy, and even customer service reps agreed, but it ended up on my credit report. I finally paid just to stop the harassing phone calls since they sold the debt to a collection agency.

Bad, bad, bad news.

I do depend on service through Sonic that uses some of the copper lines that are still prevalent in the Inner Sunset of SF.

I WOULD be impacted by this. And have some special services at home that depend on good internet service to monitor health care (meaning, it's truly a matter of life and death).

BTW, I had another carrier for broadband before (Earthlink) but they pretty much went belly up. Sonic was truly a life saver.

Please don't pass this and make my rates go up. It's just not fair and AT&T just does not care about us small folks, as evidenced by their dismissal of my problem. Make no mistake, they admitted they were wrong in promising Universe service in my neighborhood, but still penalized me when they could not deliver and I finally gave up after spending hours/days of my time trying to fix the problem.

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